

CareerDFW

Giving you the tools you need to find your
next great opportunity

The Texas Workforce Commission

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TWC

- **There are two parts of the Texas Workforce Commission**
 - Unemployment – this is handled thru the TWC tele-centers or on-line.
 - Re-employment – this is handled thru the 28 contracted regional organizations that operate the workforce centers. Each will have its own set of rules for re-employment.

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TWC

- **DFW Re-employment offices**

- 4 – Collin, Denton, Hunt, Rockwall, Wise, Parker, Hood, Summerville, Palo Pinto, Erath, Johnson, Ellis, Navarro

- 5 – Tarrant County

- 6 – Dallas County



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TWC

- Go to www.texasworkforce.org
 - To apply for benefits
 - To request payments
 - For info about TWC
- Go to www.workintexas.com
 - To look for a job
 - To find an employer / employee

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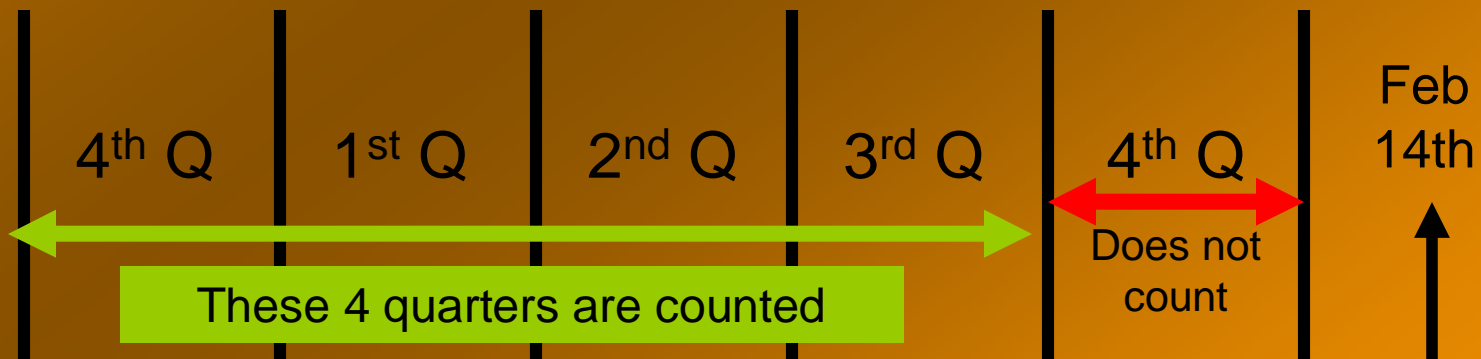
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TWC

- When you separate from a job, always file with TWC.
 - Even if you are not sure if you are eligible. Let TWC decide.
 - If you delay, you may jeopardize your benefits.
 - Severance is considered a benefit, not wages, in the State of Texas.

Wages

- **How wages are calculated**
 - TWC looks at the oldest 4 of 5 quarters of your earnings before you file.
 - For example...you are let go from your company on February 14th.



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Wages

- **Your \$\$ Account**

- When you apply for unemployment and you are approved. A certain dollar amount is put into your account that you can apply for every two weeks.
- For example: TWC informs you that you are eligible to receive \$100 a week in benefits. Your account will have 26 weeks of \$100 or \$2600 that you can apply for over a 52 week period.

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Wages

- **What if you take a part time job, do you still get an unemployment payment?**
 - TWC takes your weekly payment and multiplies it by 125%, if you make less than that amount, you will get the difference from your TWC account.
 - The unused money does not go away, but it extends the time you have to receive payments.

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Wages

- **For Example:**
 - Your TWC weekly payments are \$100
 - Multiply by 125% = \$125
 - You report that you made \$50 in that week.
 - You will be paid \$75 ($\$125 - \$50 = \75)

What happens to the rest?

It stays in your account to be used later.

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- When talking to TWC...remember:
 - All calls are recorded
 - Keep good notes (who you talk to , when and what city that person is in.)
 - Keep your answers short and to the point.
- You will receive letters for each action TWC takes.
 - Keep them in a file and read them.

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- Never give out your PIN number
 - TWC will never ask for it (but they will ask for your SS#.)
- Always withdraw your \$\$ from your account when the funds are transferred to your Chase debit card.
 - They do not pay interest
 - If there is no activity, but money in the account for 1 year, there will be a fee

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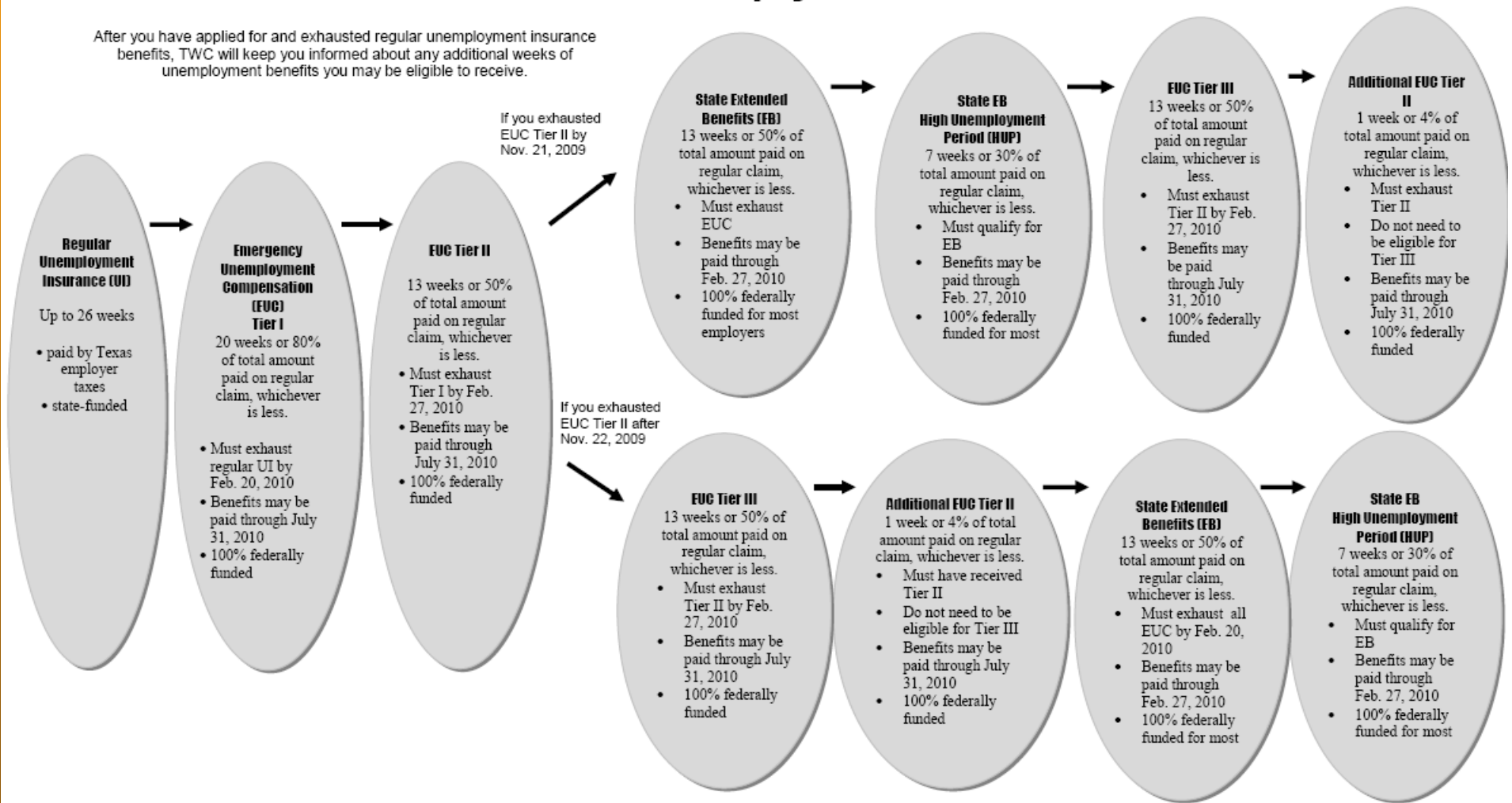
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- What happens when my account is out of money and I have still not found employment?
 - There are several extensions that are currently in place.
 - Your account must be ZERO. If you have \$1 left, you must claim that before you can start a new extension.
 - Keep filing every two weeks no matter what.
 - You will receive written notices from TWC.

Weeks of Unemployment Benefits

After you have applied for and exhausted regular unemployment insurance benefits, TWC will keep you informed about any additional weeks of unemployment benefits you may be eligible to receive.



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TWC

- What happens when I land? Do I need to notify anyone?

Three Options

- 1) Do not file any more...if you do not file, TWC will not pay you.
- 2) Call the TWC tele-center and let them know.
- 3) You can email TWC and let them know.

<https://services.twc.state.tx.us/UBS/changeLocale.do?language=en&country=US&page=/contactUs.do>